



Monitoring sheet Puglia Open Days 2015

1. Write the name of the town in which the activity of Puglia Open Days 2015 takes place:

2. Tick the area in which the activity takes place:

- GARGANO AND DAUNIA
- IMPERIAL PUGLIA
- BARI AND THE COAST
- SALENTO
- MAGNA GRECIA MURCIA AND GRAVINE

3. Write the name of the Monument in which the activity takes place:

4. Write the type of Puglia Open Days activity:

5. Write the date of Puglia Open Days activity:



INFORMATION ABOUT THE TOURIST

6. Tick the citizenship of the tourist: _____

6.b. Write the name of the Country where the tourist lives:

7. You are here with:

- FRIENDS
- IN A COUPLE
- ALONE
- FAMILY/RELATIVES

8. Is there anyone with disabilities? Yes No

9. If yes, which kind of disability?

E – Elderly man/woman with limited mobility

PD – physical disability

B – blind person



D – deaf person

ADD/ADHD – Attention Deficit Disorders/Attention Deficit Hyperactivity Disorder

PW – pregnant woman

CH – child

10. You've learned about this event thanks to:

S - press

P - posters

R - radio

W - web

B – by word of mouth

I – lat (Tourist Information Office)

11. Is this the first time you've overnighted in Puglia? Yes No

Customer satisfaction

Tick how much are you satisfied with the quality of the following characteristics of the place/monument you've visited, using the criteriabelow:

1 = Very bad

2 = Insufficient

3 = Sufficient

4 = Good

5 = Excellent



Access to information (brochures, information materials, posters, etc.)

How to book	1	2	3	4	5
Cleanliness of the visited place	1	2	3	4	5
Maintenance of the site	1	2	3	4	5
Signage and if it is easy to reach	1	2	3	4	5
Accessibility and use (physical barriers)	1	2	3	4	5
Welcoming service	1	2	3	4	5
Guide service and translators	1	2	3	4	5
Overall evaluation of the activity Puglia Open Days	1	2	3	4	5

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