



CORONAVIRUS: THE REGIONAL TOLL FREE INFOLINE

800713931

Call center operators answer daily, 8 am to 10 pm

The above number is active for general information and currently undertaken measures, and for telephone numbers where to communicate individual transits across Puglia.

Please be informed that **as of March 9, 2020, the Puglia region undergoes the same provisions established through Italian Government Decree of March 8, 2020.** According to these provisions, also tourists and travelers, along with residents, staying in our region or trying to enter the whole Italian territory must provide authorities with a valid reason for traveling, meaning work or health reasons, and must provide identification documents and a telephone number.

HOW TO COPE WITH THE CORONA VIRUS IN PUGLIA

Puglia, along with the rest of Italy, is a “red zone alert” area due to the COVID-19 infection, so this information is aimed at travelers who happen to be here or plan to visit our region during these weeks and at any rate until April 3, 2020, pending further notice.

In case of need or for further information on our regional emergency measures, while in Puglia you may contact the **Regional Corona Virus toll-free number: 800.713.931** – operating daily from 8 am to 10 pm. Qualified operators will guide you through particular needs, with accurate orientation and info on regional initiatives and preventive measures.

The Puglia Region set up an institutional Task Force to manage the emergency, deploying an "[Operational Protocol for managing suspected COVID-19 cases](#)" to counter the COVID-19 through an operational plan.

Pursuant to the latest Government Decree of March 11, 2020, new measures for the containment and contrast of the Covid-19 on the entire national territory are in place. This means that all commercial activities bearing non-strictly necessary operations are closed. All bars, pubs, restaurants, and the like are closed until further notice. Food outlets are open, as well as banks, post offices and insurance agencies. Please check continuous updates on this site: [Italian Civil Protection](#). Prevention measures also ban all public gatherings in public places, including sports events and shows open to the public are canceled.

Travelers and operators are kindly asked to check information updates on this site. Along with the closure of museums, parks, sites of interest and the like, all scheduled events (performances, both indoor and outdoor) have been canceled, or put on hold, pursuant to Italian Government Decree of March 8, 2020, art. 2, chapter 1, sub. a), b), c), d), e), f), g).

PugliaPromozione
www.agenziapugliapromozione.it

Direzione Generale / General management
Fiera del Levante, PAD. 172,
Lungomare Starita, 70123 Bari
tel 080.5821411 fax 080.5821429
direzione.generale@viaggiareinpuglia.it

Sede di Bari / Office in Bari
piazza A. Moro 33/A, 70122 – Bari
tel 080.5242361 fax 080.5242361
bari.promozione@viaggiareinpuglia.it



Throughout Italy, an apt surveillance plan is in place, with essential information and updated news. Please reach the Italian Corona Virus emergency unit at the [Ministry of Health: toll-free at 1500](#), operating on 24/7 shifts. You can reach the [Italian Civil Protection](#) portal for emergencies, with a wealth of steadily updated information in English and the correct numbers to call.

If you need to cancel or change your trip to Puglia, please check with your travel agent, hotel or destination operator.

PugliaPromozione
www.agenziapugliapromozione.it

Direzione Generale / *General management*
Fiera del Levante, PAD. 172,
Lungomare Starita, 70123 Bari
tel 080.5821411 fax 080.5821429
direzione.generale@viaggiareinpuglia.it

Sede di Bari / *Office in Bari*
piazza A. Moro 33/A, 70122 – Bari
tel 080.5242361 fax 080.5242361
bari.promozione@viaggiareinpuglia.it